

## **FREQUENTLY ASKED QUESTIONS (Game Zone)**

### **Q. What is Game Zone?**

A. This is a WAP Portal consists of Mobile Games.

### **Q. How much do I have to pay for Game Zone service?**

A. Registration/Subscription Charge: BDT 2.39 (with VAT+SD+SC)

### **Q. What is the daily charge for Game Zone service?**

A. Daily Charge: BDT 2.39 (with VAT+SD+SC)

### **Q. How do I subscribe for the service?**

A. Dial \*3333\*431# or Type START <SPACE> Gamezone and send to 3333 or Browse [www.gamezonebd.com](http://www.gamezonebd.com) from your handset and click register.

### **Q. How do I unsubscribe from the service?**

A. Dial \*3333\*432# or Type STOP <SPACE> Gamezone and send to 3333 or Browse [www.gamezonebd.com](http://www.gamezonebd.com) from your handset and click deregister.

### **Q. What type of games will be available in this service?**

- Android Games
- Java Games

### **Q. What is the link to browse Game Zone service?**

A. [www.gamezonebd.com](http://www.gamezonebd.com)

### **Q. Can I browse Game Zone portal without subscription/registration?**

A. Yes you can.

### **Q. Can I download Games without subscription/registration?**

A. No you can't.

### **Q. This service will be automatically renewed?**

A. Yes

**Q. Is there any browsing charge?**

A. For browsing only data charges are applicable.

**Q. I click on a Game link and nothing happens?**

A. Make sure that your Internet connection is working

**Q. What do I require to enjoy Games on my mobile devices?**

A. To browse and download a game, please make sure your mobile is configured with mobile internet settings. You are using a compatible mobile for mobile games. You have enough space for downloading mobile games on your mobile. We recommend you save the games on your memory card – if there is one in your mobile phone.

**Q. How to download games from Game Zone?**

A. You can browse through the portal [www.gamezonebd.com](http://www.gamezonebd.com) and download games by clicking the download button.

**Q. How do I send my feedback to Game Zone?**

A. You can mail us [support@multisourcingbd.com](mailto:support@multisourcingbd.com).

**Customer Support:**

- Customer Care Number: +8801824500818
- Support Email: [support@multisourcingbd.com](mailto:support@multisourcingbd.com)